



Saturday, 15 June

08:30 **Doctoral seminar day 1 - based on separate acceptance to the seminar only**
309

Sunday, 16 June

08:30 **Doctoral seminar Day 2 - based on separate acceptance to the seminar only**
309

09:00 **EurOMA Publishing workshop - based on separate acceptance only**
Auditorium Futurum

13:00 **Young Scholar Workshop - based on separate acceptance only**
411

Monday, 17 June

08:30 **EurOMA Board Meeting - by invitation only**
Lärarrummet / Teacher's Lounge

11:00 **Registration**
Auditorium Maximum

11:30 **Chris Voss award meeting - by invitation only**
Lärarrummet / Teacher's Lounge

13:00 **Opening plenary and welcome**
Festsalen / Assembly Hall
Chaired by: Prof. Markku Kuula and Prof. Gyöngyi Kovács

13:00 **EurOMA & IJOPM Developmental Papers Workshop - based on separate acceptance only**
304
Chaired by: Dr. Veronica MARTINEZ and Prof. Constantin Blome and Dr. Cristina Gimenez and Prof. Rui Sousa and Benn Lawson

13:30 **Keynote: Logistics of and at Hanken, an overview of the development of logistics and continuous improvement**
Festsalen / Assembly Hall

14:15 **Keynote: Scholarship in operations and supply chain management: Time for a rethink?**
Festsalen / Assembly Hall

15:00 **Coffee break**
Various locations: Aula / 2nd floor / Economicum

15:00 **Meet a EurOMA board member over coffee**
Coffee / Hanken

15:30 **Harry Boer award meeting - by invitation only**

15:30 **1.1 / Sustainable SCM**
Festsalen / Assembly Hall
Chaired by: Prof. Marcio Thomé

15:30 **Towards Circular Economy in Manufacturing: Identification of Barriers Seen by Norwegian Manufacturing Companies**
» Dr. Bjørn Jæger, Mrs. Lise Lillebrygfjeld Halse, Mrs. Farah Naz, Mrs. Khadija Khudai Rahim



Continued from **Monday, 17 June**

16:00 **Operationalising circular economy business models: a three-level approach**

» [Mx. Ida Isoherranen](#), Dr. Anu Bask

16:30 **Maximising loop flows in food supply chains: A circular economy perspective of analysis**

» [Dr. Luciano Batista](#), Dr. Manoj Dora, Prof. Jose Reyes, Prof. Vikas Kumar

15:30 **1.2 / Sustainable SCM**

Auditorium Maximum

Chaired by: Dr. Seongtae Kim

15:30 **Conceptualising peer-to-peer support for sustainable manufacturing advance**

» [Prof. Peter Ball](#)

16:00 **Purchase intention towards remanufactured products: A systematic literature review**

» [Mr. Mucahit Ozden](#), Dr. Joshua Ignatius, Dr. Donato Masi, Mr. Ahmet Onur Agca

16:30 **Mitigation of intertemporal tensions in environmentally-sustainable manufacturing through Industry 4.0**

» [Dr. Ayham Jaaron](#), Prof. Chris Backhouse

15:30 **1.3 / Global sourcing**

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Chaired by: Dr. Kostas Selviaridis

15:30 **Antecedents of Supply Management Performance in Project Business Companies**

» [Mr. Antti Puustinen](#), Prof. Jukka Hallikas, Prof. Katrina Lintukangas, Dr. Saara Brax

16:00 **Sustainability performance in retail supply chain: a comparative study of national and international food retailers**

» [Mrs. Christine Hattar](#), Dr. Luciano Batista, Dr. Rebecca Fakoussa, Dr. Hala Mansour

16:30 **Optimal sourcing strategies of fresh agricultural product retailers**

» Dr. Jing Liu, [Dr. Qile He](#)

15:30 **1.5 / Performance**

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Chaired by: Prof. George Onofrei

15:30 **Does size matter? Impact of key competitive drivers on supply chain performance in the Valle del Cauca region in Colombia**

» [Dr. Ricardo Santa](#), Dr. Mario Ferrer, Mr. Benjamin Cabrera, Ms. Catalina Castañeda, Mr. Carlos Villano

16:00 **A decision support system (DSS) to study the impact of dynamic vehicle routing for whitefish**

» Mr. Sandeep Kumar Singh, [Dr. Maitri Thakur](#), Prof. Mamata Jenamani

16:30 **Solving attended-home-delivery problem of Indian PDS using iterated local search approach**

» [Mr. Sayan Chakraborty](#), Mr. Kalpit Darbhe, Prof. S P Sarmah

15:30 **1.7 / Health**

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Chaired by: Prof. Bonnie Poksinska

15:30 **The Role of Team Dynamics in Health Operations: a Case Study in Surgery**

» [Dr. Alessandro Stefanini](#), Prof. Davide Aloini, Prof. Peter Gloor

16:00 **The intersection between patient flow, care pathways, and IT: a preliminary literature review and model development**

» [Mr. Logan Vallandingham](#), Prof. Luitzen De Boer, Prof. Heidi Dreyer



Continued from **Monday, 17 June**

16:30 **Contingency between managerial practice and supply chain integration – exploring a hospital's supply chain of medical consumables**
» [Prof. Heidi Dreyer](#), Prof. Luitzen De Boer, Mr. Logan Vallandingham

15:30 **1.8 / Health**
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Chaired by: Prof. Melissa De Regge

15:30 **Supply Chain Integration in Healthcare sector: what strategies are implemented?**
» Mr. Simone Laratro, Prof. Stefano Villa, [Dr. Valeria Belvedere](#)

16:00 **Dynamic capabilities in micro and small enterprises: Learning from developing countries**
» [Dr. Maricela Connie Arellano Caro](#), Dr. Lien De Cuyper, Mr. Oliver Flaeschner, Prof. Torbjørn Netland

16:30 **A classification of deception in operations and supply chain management: A case study of deception in Australian souvenir markets**
» Ms. Amy Plant, [Dr. Adil Hammadi](#), Ms. Ruth Taylor, [Dr. Torsten Reiners](#), Dr. Lincoln Wood

15:30 **1.9 / Strategy**
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Chaired by: Suzanne de Treville

15:30 **Understanding operating strategies for platforms and business ecosystems in Industry 4.0: Towards a conceptual framework**
» [Prof. Sabine Baumann](#)

16:00 **Business Model and modularity: a systematic literature review**
» [Mr. Diego Clementee](#), Prof. Juliana Hsuan, Prof. Marly Carvalho

16:30 **Lean and Industry 4.0: empirical study on the impact of Lean in companies' digital transformation process**
» [Dr. Matteo Rossini](#), Dr. Stefano Invernizzi, Dr. Federico Gallone Arnaboldi

15:30 **1.10 / SCM**
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Chaired by: Prof. Yongyi Shou

15:30 **Supply Chain Finance: a decisional framework for inventory-based and equipment-based solutions**
» [Mr. Alessio Ronchini](#), Dr. Antonella Moretto, Prof. Federico Caniato

16:00 **The impact of platform strategies on supply chain finance and financial performance**
» Dr. Qiuping Huang, [Prof. min zhang](#), Prof. Xiande Zhao, Dr. Lijun MA, Dr. Hangfei Guo

16:30 **An empirical study of supply chain upscaling in automotive manufacturing**
» [Ms. EVANTHIA THANOU](#), Dr. ARISTIDES MATOPOULOS

15:30 **1.4 / SCM**
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Chaired by: Prof. Pei-Ju Wu

15:30 **Exploring the Effects of the Agile, Adaptable and Aligned Supply Chain on Performance: The Mediating Role of Collaboration**
» [Dr. Rafaela Alfalla-Luque](#), Dr. Pedro Garrido-Vega, Dr. Pedro José Martínez-Jurado

16:00 **How the implementation of new regulations impacts the digital transformation of the pharmaceutical supply chain – the case of product traceability in Europe**
» [Mr. marco Farinelli](#), Prof. Federico Caniato



Continued from **Monday, 17 June**

- 16:30 **Preconditions and motivations for collaboration in the microbrewery industry**
 » [Dr. Maryam Lotfi](#), [Prof. Maneesh Kumar](#), Dr. Vasco Sanchez Rodrigues, Prof. Mohamed Naim, Dr. Irina Harris
- 15:30 **1.11 / Innovation**
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 Chaired by: Prof. Patricia Deflorin
- 15:30 **Open innovation using satellite imagery - Viability assessment of solar photovoltaic projects**
 » [Mr. Narayan Prasad Nagendra](#), Dr. Gopalakrishnan Narayanamurthy, Dr. Roger Moser, Dr. Akshit Singh
- 16:00 **Challenges and opportunities for innovation in the big data era**
 » [Dr. Andrea Bikfalvi](#), Mr. Francesc Busquet, Dr. Pilar Marquès, Ms. Marta Sastre
- 16:30 **How are new digital services developed and deployed?**
 » [Mr. Luodi Pan](#), Dr. Mehmet Chakkol, Dr. Mark Johnson
- 15:30 **1.13 / Innovation**
 409
 Chaired by: Prof. David Grant
- 15:30 **Supply Chain Involvement in new product development and new product performance: the role of team rewards**
 » [Prof. Alejandro Bello](#), Prof. Frederic Marimon, Prof. Javier Merino
- 16:00 **The relationship between new service development competence and performance of small and medium knowledge-intensive service firms**
 » Ms. Debora Moehlecke, [Dr. Rafael Teixeira](#), Dr. Luis Borges

- 16:30 **Design for additive manufacturing: Motivations, competences and performance impact**
 » [Dr. Atanu Chaudhuri](#), [Prof. Jayanth Jayaram](#), Dr. Inigo Flores Ituarte, Dr. Peder Veng Sørberg, Dr. Siavash Khajavi
- 15:30 **1.12 / Risk**
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 Chaired by: Prof. Danielle Pozzo
- 15:30 **Risk and resilience in export sustainable supply chain management: a value chain approach**
 » [Dr. Luai Jraisat](#)
- 16:00 **Exploring the Contingent Sustainability-Risk-Cost Relationship in An Emerging Economy: What is the True ROI of CSR?**
 » [Dr. Aysu Göçer](#), Dr. Yao Jin, Prof. Stan Fawcett
- 16:30 **Dangling between sustainability and resilience supply chain practices: employing paradox theory to explore tensions**
 » [Mr. Luke Bellamy](#), Dr. Alok Choudhary, Dr. Grammatoula Papaioannou, Dr. Araz Zifar
- 15:30 **1.15 / Service ops**
 Lärarrummet / Teacher's Lounge
 Chaired by: Dr. Saara Brax
- 15:30 **Blockchain effects on customer order management: programming and simulation**
 » [Dr. Veronica MARTINEZ](#)
- 16:00 **Organisational transition from products to engineering services: An employee perspective**
 » [Ms. Mădălina Pană](#), Dr. Melanie Kreye, Dr. Ole Broberg
- 16:30 **Servitization and differentiation advantage: an empirical investigation**
 » [Prof. Rui Sousa](#), Prof. Giovanni Da Silveira



Continued from **Monday, 17 June**

15:30 **1.16 / Public**
Auditorium Futurum
 Chaired by: Dr. Paul Walley

15:30 **Can lean management practices in the operations of the universities lead to sustainability?**
 » Dr. Niladri Palit

16:00 **A location model for cultural facilities based on the spatial analysis**
 » Ms. Sukran Kim, Prof. Jaewoo Chung

16:30 **Digitalisation in the public sector: A job mining perspective**
 » Mr. Ingo Kregel, Mr. Julian Koch, Prof. André Coners

15:30 **1.17 / Lean**
ECO Ls
 Chaired by: Dr. Boualem Rabta

15:30 **'Lean 4.0': How can digital technologies support lean practices?**
 » Mrs. Fabiana Dafne Cifone, Prof. Kai Hoberg, Prof. Matthias Holweg, Prof. Alberto Portioli-Staudacher

16:00 **Lean Value Streams: how to integrate their design into Industry 4.0**
 » Dr. Guilherme Tortorella, Dr. Felipe Martinez

16:30 **Are practitioners and literature aligned about digital twin?**
 » Dr. Shaun West, Mr. Cosimo Barbieri, Prof. Mario Rapaccini, Dr. Jürg Meierhofer

15:30 **1.18 / Empirical ops**
ECO Sh1
 Chaired by: Prof. Daniel Prajogo

15:30 **Drivers of Industry 4.0 implementation: an experimental analysis**
 » Prof. Michiya Morita, Dr. Jose A.D. Machuca, Dr. Antonio Moreno-Moreno

16:00 **Action research in operations management: an analysis of its contribution to research and managerial practice**
 » Prof. José Antonio Alfaro, Prof. Lucia Avella, Prof. Philip Moscoso, Prof. Dag Näslund

16:30 **The impact of information and communication flow structures on logistics performance in Industry 4.0 production systems with distributed control**
 » Mr. Oliver Antons, Prof. Julia Bendul

15:30 **1.19 / Behavioural operations**
ECO Sh2
 Chaired by: Prof. Monika Maria Moehring

15:30 **Analyzing Retailer-led Green Supply Chain Considering Fairness Concerns**
 » Mr. ABHISHEK Sharma, Dr. Gourav Dwivedi

16:00 **The Appropriation of Trust for a Successful PPC Implementation**
 » Mr. Aquila Yeong, Dr. Roy Stratton

16:30 **The contribution of leadership and employee engagement to the implementation of CSR: case studies in Northern Ireland**
 » Ms. Emma Davsion, Dr. ying yang, Dr. Trevor Cadden

15:30 **1.6 / E-business**
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 Chaired by: Amy Benstead

15:30 **Supplier collaboration, e-business sustainability and market performance**
 » Dr. Minna Saunila, Dr. Juhani Ukko, Ms. Mina Nasiri, Mr. Tero Rantala



Continued from **Monday, 17 June**

16:00 **Integrated demand and shelf life-based inventory management to reduce food waste within e-grocery operations**

» [Dr. Christian Fikar](#), Prof. Andreas Mild, Prof. Gerald Reiner, Dr. Martin Waitz

16:30 **On building a business ecosystem of e-commerce companies: an adaptive structuration perspective**

» [Prof. Xiaoshan Yang](#), [Prof. Jeff Jia](#), [Dr. Yan Jiang](#)

15:30 **1.20 / Humanitarian**

ECO Sh3-4

Chaired by: Dr. Oscar Rodríguez-Espíndola

15:30 **The protagonism of Cash & Carry in the supply chain in brazil: fashion or trend?**

» [Prof. Gustavo Clemente Valadares](#), [Mr. Nilmar Reis](#), Prof. Antonio Carlos Santos

16:00 **Building social capital in humanitarian-business partnerships**

» [Dr. Mohammad Moshtari](#), Prof. Evelyne Vanpoucke

16:30 **Are Quick and Dirty the Characteristics of Chinese Manufacturing Systems?**

» [Dr. Yongjiang Shi](#)

18:00 **Reception at City Hall**

Helsinki City Hall

Tuesday, 18 June

08:30 **Increasing the relevance and reach of O&SCM research**

Lärarummet / Teacher's Lounge

Chaired by: Ann Vereecke and Prof. Jan Godsell

08:30 **2A.1 / Sustainable SCM**

Festsalen / Assembly Hall

Chaired by: Dr. Yiyi Fan

08:30 **Practice-based supply chain sustainability: proposing a set of practices**

» [Dr. Minelle Silva](#), [Dr. Morgane Fritz](#), [Dr. Wael El-garaihy](#)

09:00 **Arc of engagement: the role of stakeholder relations for environmental practices**

» Dr. Stefania Boscari, [Dr. Chengyong Xiao](#), Prof. Taco Van Der Vaart

09:30 **The activities of Project Management Offices and the satisfaction of project personnel in high technology new product development**

» [Prof. Sanderson Cesar Macedo Barbalho](#), Dr. Rennê Martins Barbalho

08:30 **2A.2 / Sustainable SCM**

Auditorium Maximum

Chaired by: Dr. Di FAN

08:30 **Factors and Motives in Practitioners' Decision Making in Industrial Sourcing: Local Versus Global Perspectives**

» [Mr. bodaregi@gmail.com](mailto:Mr.bodaregi@gmail.com) Tambo, [Mr. John Bang Mathiasen](#), Ms. Torben Tambo

09:00 **Can we have it all? Sustainability trade-offs and the insurance effect in supply chains**

» [Dr. Mauro FRACAROLLI NUNES](#), [Dr. Camila Lee Park](#)

09:30 **Supply Chain Sustainability Trajectories: contingency and evolution toward enhanced sustainability performance**

» [Prof. BRUNO SILVESTRE](#), Dr. Minelle Silva, Prof. Marcio Thomé, Prof. Luiz Felipe Scavarda

08:30 **2A.3 / Global sourcing**

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Chaired by: Dr. Rupert Matthews



Continued from **Tuesday, 18 June**

- 08:30 **An empirical investigation of the drawbacks of SME-friendly public procurement policies: the UK experience**
» [Dr. Temidayo Akenroye](#), Dr. Yvonne Moogan, Dr. Jonathan Owens
- 09:00 **The Role of Trust in Brand Representative in the Procurement Process**
» [Dr. Zahra Seyedghorban](#), Dr. Dayna Simpson, Dr. Margaret Matanda
- 09:30 **What is the right purchasing portfolio for your purchase?**
» [Dr. Kirstin Scholten](#), Dr. Niels Pulles, [Mr. Hendryk Dittfeld](#), Mr. Boris Fenneman
- 08:30 **2A.5 / Logistics**
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Chaired by: Prof. Nathalie Fabbe-Costes
- 08:30 **Truck sharing in the spotlight of current research streams - a literature review**
» [Mr. Victor Wildhaber](#)
- 09:00 **Servitization and logistics: Building a service-based typology**
» [Prof. Árni Halldórsson](#), [Dr. Ceren Altuntas Vural](#)
- 09:30 **Managing proximity in a period of discontinuity: an opportunity for Industry 4.0**
» [Prof. Paul Coughlan](#), Prof. Vincent Hargaden, Dr. Maria J. Oltra-Mestre
- 08:30 **2A.7 / Health**
305
Chaired by: Prof. Evelyne Vanpoucke
- 08:30 **The interplay between Deliberate Care Process Flow, Shared Resources and Active collaboration in a human operated setting. The case of implementing a clinical care pathway**
» [Dr. Marianna Frangeskou](#), Prof. Mike Lewis, Prof. Christos Vasilakis

- 09:00 **Managing Patient Flow: a cross case analysis**
» [Dr. Roy Stratton](#), [Mr. Talal Alsharief](#)
- 09:30 **Analysing supply chain strategies in healthcare from patient flow perspective: A systematic literature review**
» [Mrs. reem hadeed](#), Prof. Jan Godsell, Mr. Steven Day
- 08:30 **2A.8 / Humanitarian and development**
306
Chaired by: Dr. Gyan Prakash
- 08:30 **Does Logistics Clustering Promote Regional Economic Growth? The Case of China's Yangtze River Economic Belt**
» Dr. Hubin Guo, [Dr. Qile He](#)
- 09:00 **The Hunger of Nations: Gender Inequality, GDP and the Environment**
» [Prof. Paul Larson](#), [Ms. Natalie Larson](#)
- 09:30 **Climate science and humanitarian supply chain: The use of climate information in humanitarian relief efforts**
» [Mr. Qifeng Yan](#)
- 08:30 **2A.9 / Strategy**
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Chaired by: Dina Ribbink
- 08:30 **A NEW PRODUCT-PROCESS MATRIX: To explore why the ecosystem concepts are needed**
» [Dr. Yongjiang Shi](#)
- 09:00 **Bricolage - managing operations in a resource constrained environment.**
» [Prof. Chris Voss](#)
- 09:30 **Scale Development for Measuring Operations Strategy Processes**
» [Mr. Moritz Ziegler](#), Prof. Andreas Größler



Continued from **Tuesday, 18 June**

- 08:30 **2A.10 / SCM**
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Chaired by: Dr. Marcio Pimenta
- 08:30 **The role of management mechanisms on internal stakeholders' GSCM practices. An E-commerce supply chain perspective**
» Ms. Lisi Guan, Mr. Lieven Quintens
- 09:00 **Innovation models for supply chains in knowledge-based economy**
» Mrs. Anna Levchenko, Mr. Pavel Sharakhin
- 09:30 **When supplier development initiatives fail: exploring the causes of opportunism and unexpected outcomes**
» Ms. Phuong N. T. Tran, Prof. Fred Lemke, Prof. Matthew Gorton
- 08:30 **2A.4 / SCM**
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Chaired by: Prof. Carsten Scheibye
- 08:30 **The relationship between internal supply chain structure and operational performance: Japanese manufacturers survey results**
» Dr. Mikiyama Nakano, Dr. Kazuki Matsuyama
- 09:00 **Is the Triple-A supply chain's effect on competitive advantage different in developed and emerging countries?**
» Dr. Jose A.D. Machuca, Dr. Juan A. Marin-Garcia, Dr. Rafaela Alfalla-Luque
- 09:30 **The supply chain through direct trade in agribusiness coffee: a look at the perspective of its agents**
» Mr. Nilmar Reis, Prof. Luiz Gonzaga Junior, Prof. Jaqueline Costa, Prof. Gustavo Clemente Valadares, Ms. Emanuelle Costa

- 08:30 **2A.11 / Innovation**
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Chaired by: Dr. Atanu Chaudhuri
- 08:30 **Data-driven Proposal Preparation**
» Mr. Thomas Bauer, Prof. Holger Müller
- 09:00 **A procedure for finding key factors for new product development evaluation; a conceptual model.**
» Mr. Pouya Sarvghad Moghadam, Dr. Rhys Williams, Dr. John Mulyata
- 09:30 **Strategy to market innovations: Systematic literature review on the different approaches**
» Mr. Lucas Figueiredo, Mrs. Diane Reis, Prof. Marly Carvalho, Dr. André Fleury
- 08:30 **2A.13 / Innovation**
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Chaired by: Prof. Krisztina Demeter
- 08:30 **The structure, nature and significance of alliances in innovation networks – the case of new product development in biotechnology**
» Dr. Peter O'Neill, Mr. Evrim Kilic
- 09:00 **An approach for identifying collaborative business opportunities for networked organizations: application to connected and autonomous vehicles**
» Mr. Alexandros Zafeiriadis, Mr. Ahmet Onur Agca
- 09:30 **How do firms manage network learning to develop solutions in global engineering services?**
» Mr. Thanh Tran, Mr. Yufeng Zhang, Mr. John Bryson
- 08:30 **2A.12 / Risk and reliability**
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Chaired by: Prof. Bjarne Bergquist



Continued from **Tuesday, 18 June**

- 08:30 **The application of predictive analytics in supply chain risk management – a literature review**
» Mr. Marc Wiedenmann, Prof. Andreas Größler
- 09:00 **THE BATON ZONE BALANCING (BUMPING) MODEL: A SIMULATION ASSESSMENT**
» Mrs. Federica Costa, Prof. Alberto Portioli-Staudacher, Mr. Roberto Nespoli, Mrs. Marzia Merletti
- 09:30 **Causal based spare parts forecasting exploiting product-in-use data: a mixed method case study in a heavy vehicle aftermarket context**
» Mr. Joakim Andersson
- 08:30 **2A.16 / Relationships**
Auditorium Futurum
Chaired by: Prof. Dotun Adebajo
- 08:30 **Managing Co-opetitive Relationships in Supply Chains: A Narrative Review**
» Dr. Vahid Mirzabeiki, Dr. Qile (Horace) He
- 09:00 **Buyer involvement in supplier's HR practices as complimentary governance mechanism: two case studies in airport service triads**
» Mr. Amak Yaqoub, Prof. Manda Broekhuis, Prof. Dirk Pieter Van Donk
- 09:30 **Port supply network strategies: An ERBV perspective**
» Dr. Nikolaos Valantasis Kanellos, Dr. Nigel Caldwell
- 08:30 **2A.17 / Lean**
ECO Ls
Chaired by: Hamid Noori
- 08:30 **Optimal screening policies in an Economic Production Quantity model**
» Dr. Zsuzsanna Hauck, Dr. Boualem Rabta, Prof. Gerald Reiner

- 09:00 **Collaborative mechanism design for container sharing and pricing at ports**
» Mr. Haoyu Wang, Prof. Jingxin Dong, Prof. Christian Hicks, Dr. Dilum Dissanayake
- 09:30 **Lean Supply Chain: the roles of SC partners in the Lean journey**
» Dr. Matteo Rossini, Prof. Alberto Portioli-Staudacher
- 08:30 **2A.18 / Empirical ops**
ECO Sh1
Chaired by: Dr. Rachel YEE
- 08:30 **UTILIZING SYSTEM MODELLING TECHNIQUES FOR COMPREHENSIVE WASTE IDENTIFICATION IN LEAN HEALTHCARE APPLICATIONS**
» Dr. Mecit Can Emre Simsekler, Mrs. Maitha Al Kaabi, Dr. Raja Jayaraman, Prof. Kudret Demirli, Prof. Emin Murat Tuzcu
- 09:00 **Household food waste simulation model: Investigation of interventions for staple food items waste**
» Dr. Cansu Kandemir, Dr. Tom Qusted, Dr. Christian Reynolds, Ms. Karen Fisher, Ms. Rachel Devine
- 09:30 **Supply chain and quality management: an inter-relationship towards sustainability performance**
» Dr. Minh Nguyen, Dr. ANH PHAN, Prof. Yoshiki Matsui
- 08:30 **2A.19 / Behavioural operations**
ECO Sh2
Chaired by: Dr. Wojciech Piotrowicz
- 08:30 **Impact of asymmetric cost behavior and short-termism on costs of quality**
» Mr. Klaus Emerschitz, Prof. Andreas Größler
- 09:00 **The impact of CEO stock options on supply chain stability and the moderating role of a powerful COO**
» Mr. Oliver Koettnitz, Dr. David Bendig, Prof. Malte Brettel



Continued from **Tuesday, 18 June**

09:30 **Linking procedural and interactional justice perceptions with organizational commitment through formation of perceived organizational support**
 » Mr. Martin Balint, Prof. Monika Maria Moehring, Prof. João M. Vilas-Boas da Silva

08:30 **2A.6 / S&OP**
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 Chaired by: Levente Szász

08:30 **Impact of disruption in currency supply chain on farming operations in India: A social media analytics approach**
 » Mr. Muhunthan Jayanthakumaran, Dr. Nagesh Shukla, Prof. Ghassan Beydoun, Dr. Niraj Kumar

09:00 **Managing the dynamic needs of engineering resources through sales and operations planning**
 » Mr. Hafez Shurrab, Prof. Mats Johansson, Prof. Patrik Jonsson

09:30 **Why Sales and Operations Planning not is implemented: Empirical evidence**
 » Prof. Jan Stentoft, Dr. Christopher Rajkumar, Prof. Per Vagn Freytag, Dr. Ole Stegmann Mikkelsen

08:30 **2A.20 / Logistics performance**
 ECO Sh3-4
 Chaired by: Dr. Marco Formentini

08:30 **A proposed framework for monitoring and evaluating national logistics performance: The case of Cambodia**
 » Dr. Ruth Banomyong, Mr. Paitoon Varadejsatitwong, Mr. Puthipong Julagasigorn

09:00 **Logistics performance index analysis and strategic suggestions for improving Turkey's performance**
 » Mrs. Meltem Semiz, Dr. Aysu Göçer, Dr. Ozgur Ozpeynirci

09:30 **A network analysis of stakeholders at seaports: a case study of Hamburg**
 » Mr. Ayman Nagi, Prof. Wolfgang Kersten

10:00 **Coffee break**
 Various locations: Aula / 2nd floor / Economicum

10:30 **Keynote: Humanitarian logistics? Can we really unite hardcore business with humanitarian mission?**
 Festsalen / Assembly Hall

12:00 **Lunch**
 Various: Aula, 2nd floor, and Metropol

12:10 **Meet the Palgrave Macmillan team**
 Festsalen / Assembly Hall

12:30 **Meet the Processim Labs team**
 Festsalen / Assembly Hall

13:00 **Inclusiveness in the EurOMA community**
 Lärarrummet / Teacher's Lounge
 Chaired by: Dr. Desirée van Dun and Nina Edh Mirzaei and Prof. Federico Caniato and Mrs. Lise Lillebrygfjeld Halse

13:00 **2C.1 / Sustainable SCM**
 Festsalen / Assembly Hall
 Chaired by: Dr. Ayham Jaaron

13:00 **Enhancing the environmental performance of last mile logistics in e-commerce**
 » Dr. Valeria Belvedere

13:30 **Identifying the Formula of Success for Bike-Sharing Operations: Evidence from Sweden and Greece**
 » Dr. Alexandros Nikitas



Continued from **Tuesday, 18 June**

- 14:00 **Do relationships matter? Linking the advancement of shipper-logistics service provider relationships with green logistics implementation**
» [Mr. Amer Jazairy](#), [Dr. Robin von Haartman](#)
- 13:00 **2C.2 / Sustainable SCM**
Auditorium Maximum
Chaired by: Dr. Jonathan Morris
- 13:00 **Implementing sustainable corporate supplier relationship strategies: a case study from a multinational company**
» [Prof. Uta Jüttner](#), Dr. Katharina Windler, Ms. Maya Gander, Mr. Andre Podleisek, Dr. Sandrina Meldau
- 13:30 **Towards an integrated research agenda for quantitative and qualitative SSCM research: Insights from a Delphi study**
» [Dr. Philipp Sauer](#), Dr. Tobias Rebs, Prof. Stefan Seuring, Prof. Marcus Brandenburg
- 14:00 **Driving corporate internal green supply chain collaboration through social exchange theory: A case study approach**
» [Ms. Piyakarn Supanchanaburee](#), Mr. Chee Yew Wong, Mr. Sakun Boon-itt
- 13:00 **2C.3 / Global sourcing**
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Chaired by: Dr. Kirstin Scholten
- 13:00 **Cost driven production outplacement among medium-sized manufacturers: The influence of Industry 4.0**
» [Prof. Jan Stentoft](#), Dr. Kent Adbøll Wickstrøm, Dr. Anders Haug, Dr. Kristian Philipsen
- 13:30 **Localisation within the global supply chain: Evidence from the sporting goods industry**
» [Dr. Rupert Matthews](#), Mr. William Rossiter, Prof. David Smith

- 14:00 **Introducing a holistic supply chain sustainability approach to emerging economies: challenges for theory and practice**
» [Dr. Minelle Silva](#), [Prof. BRUNO SILVESTRE](#)
- 13:00 **2C.5 / Logistics**
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Chaired by: Prof. Jessica Bruch
- 13:00 **B2B approach for late delivery failures and the penalties imposed**
» [Ms. SEDA LAFCI](#), Dr. Sinem Tokcaer, Dr. Ozgur Ozpeynirci, Dr. BENGÜ OFLAÇ
- 13:30 **Leveraging Emerging Technologies to Drive Logistics and Warehousing Transformation**
» Dr. Alka Nand, [Prof. Amrik Sohal](#), Prof. Mark Wallace, Dr. Ilya Fridman, Dr. Sairah Hussain
- 14:00 **'The map is not the territory': the subjective and purposive nature of supply chain mapping**
» [Prof. Nathalie Fabbe-Costes](#), Mrs. Lucie Lechaptois, Prof. Martin Spring
- 13:00 **2C.7 / Health**
305
Chaired by: Prof. Sharon Williams
- 13:00 **Healthcare and the Economies of Sharing Economy**
» [Ms. Tania Saha](#), Prof. Sumanta Basu, Prof. Balram Avittathur
- 13:30 **An analysis of strengths and weaknesses of SCM strategies in medical technology OEMs: a perspective from German manufacturers**
» [Dr. Enrique Garcia-Villarreal](#), Dr. Ran Bhamra
- 14:00 **Achieving engagement by provider and patient in the use of patient portal for standardized care pathways**
» [Prof. Melissa De Regge](#), Mrs. Nathalie Van Belle, Mrs. Els Van Caelenberg, Prof. Marc Coppens



Continued from **Tuesday, 18 June**

- 13:00 **2C.8 / Humanitarian and development**
306
Chaired by: Dr. Sarah Schiffing
- 13:00 **Sustainable Innovations for Humanitarian Operations in Refugee Camps**
» [Mrs. Lysann Seifert](#), Prof. Stefan Gold, Prof. Nathan Kunz
- 13:00 **2C.9 / Strategy**
307
Chaired by: Prof. MD HASIBUR RASHID
- 13:00 **Interplaying internal and external mechanisms for the operational capabilities development**
» Dr. Alexandre Luis Prim, [Prof. Ely Paiva](#), Prof. Maneesh Kumar
- 13:30 **Developing problem-solving capabilities for sustainable solutions: A dynamic capabilities approach**
» [Mr. Matin Mohaghegh](#), Prof. Andreas Größler
- 14:00 **Implications of production movements on manufacturing firms' financial performance**
» [Prof. Jussi Heikkilä](#), [Dr. Teemu Laine](#), [Dr. Mohammad Moshtari](#)
- 13:00 **2C.10 / SCM**
308
Chaired by: Dr. Akshit Singh
- 13:00 **Supply network operations in the context of circular economy**
» [Mr. Denis Niedenzu](#), Dr. Naoum Tsolakis, Ms. H el ene Lanctuit, Dr. Mukesh Kumar
- 13:30 **Using a viable system model to investigate offshore wind supply chains**
» [Mrs. Iulija Danilova](#), Prof. David Grant, Mrs. Angela Espinosa

- 14:00 **Game-based closed-loop supply chains: identification of metrics towards developing new models**
» [Dr. Ehsan Shekarian](#), Dr. Mohammad Moshtari
- 13:00 **2C.4 / SCM**
309
Chaired by: Dr. Micael Thunberg
- 13:00 **The relationships between competitive dynamics and strategy, and supply chain agility, adaptability and alignment**
» Dr. Pedro Garrido-Vega, Dr. Macarena Sacrist an-D az, [Dr. Jose Moyano-Fuentes](#), [Dr. Rafaela Alfalla-Luque](#)
- 13:30 **Exploratory study on the perception of supply chain strategies in different supply chain levels: the case of the aerospace sector**
» [Dr. Rocio Ruiz-Benitez](#), Ms. Cristina L opez
- 13:00 **2C.11 / Innovation**
411
Chaired by: Dr. jie ma
- 13:00 **Dynamic Business Modelling for Sustainability: Exploring a Lean Systemic Design Perspective**
» Dr. Federico Cosenz, [Dr. Vinicius Rodrigues](#), Dr. Francesco Rosati
- 13:30 **Modeling the enablers of sustainable new product development based on circular economy**
» [Ms. Akanksha Iaiswal](#), [Dr. Prabha Bhola](#)
- 14:00 **Determinants of sustainability-oriented innovation capability in manufacturing firms**
» [Mr. Budi Harsanto](#), Dr. Niraj Kumar, Dr. Yuanzhu Zhan, Dr. Roula Michaelides
- 13:00 **2C.13 / Innovation**
409
Chaired by: Dr. Peter O'Neill



Continued from **Tuesday, 18 June**

13:00 **Investigating the moderating role of employee's learning intent in creation of supplier driven innovation: Multi perspective analysis capturing employee's reflections through social media**

» [Dr. Byung-Gak Son](#), Dr. Joerg Ries, Prof. Nachiappan Subramanian

13:30 **Innovation in performing arts organizations: Drivers and performance outcomes**

» [Mr. Soheil Sadeghi Kermanshahani](#), [Prof. Sara Hajmohammad](#)

14:00 **Operations innovation adoption within the legal service sector**

» [Ms. Kalliopi Michalakopoulou](#), Prof. David Bamford, Dr. Iain Reid, Dr. Alexandros Nikitas

13:00 **2C.12 / Risk**
408

Chaired by: Dr. Diogo Cotta

13:00 **Supply chain risk management and the role of firm size: a longitudinal study of Brexit**

» [Dr. Sam Roscoe](#), Dr. Heather Skipworth, Prof. Emel Aktas, Dr. Farooq Habib

13:30 **supply chain resilience: investigating the Egyptian tourism industry situation after the Arab spring**

» [Mrs. Alaa Abdelsalam](#), Prof. José Crispim

14:00 **Supply chain resilience: An analysis of Irish firms priorities in the wake of Brexit**

» [Mr. Maurice Brady](#)

13:00 **2C.16 / Relationships**

Auditorium Futurum

Chaired by: Dr. weixi han

13:00 **Improving transparency in a supply chain: a case study of manufacturer-supplier collaboration**

» Ms. Kaisu Välikangas, [Dr. Osmo Kauppila](#), Dr. Jukka Majava

13:30 **CREATING AND CAPTURING VALUE IN ORIGIN AGRIFOOD SUPPLY CHAINS: A Multistakeholder Perspective**

» Mr. Ícaro Carvalho, [Prof. Luciana Vieira](#), Ms. Camilla Guimarães, Ms. Camilla Barbosa

14:00 **Sharing Knowledge for Customization: A Triadic Perspective**

» [Mr. Nikolas Käkelä](#), Dr. Jenny Bäckstrand

13:00 **2C.17 / Lean**

ECO Ls

Chaired by: Prof. Patrik Jonsson

13:00 **Organizational culture and Lean practices: analysis through a real case study**

» [Mrs. Fabiana Dafne Cifone](#), Prof. Alberto Portioli-Staudacher, Mrs. Federica Costa, Dr. Matteo Rossini

13:30 **The role of organizational context and top-down decision making on continuous improvement and performance**

» Dr. Ambra Galeazzo, Prof. Andrea Furlan, [Prof. Andrea VINELLI](#)

14:00 **Exploring the relationship between soft lean practices and innovative work behavior: A case study approach**

» [Mr. Philipp Reynders](#), Prof. Maneesh Kumar, Prof. Annie Pye

13:00 **2C.18 / Empirical ops**

ECO Sh1

Chaired by: Dr. Cansu Kandemir

13:00 **Crude oil procurement in spot and forward markets for integrated profit maximization and financial hedging**

» [Ms. SEUNGHYE RYU](#), Prof. DaeSoo Kim



Continued from **Tuesday, 18 June**

- 13:30 **Nontoxic communication strategies for pharmaceutical product recall operations: Empirical evidence of a research based on Chinese social media data**
 » Mr. Baoyang Ding, Prof. Constantin Blome, Prof. Nachiappan Subramanian
- 14:00 **Success factors for rapid roll-out of a lean method change: A pharmaceutical manufacturing case study**
 » Mrs. Sara Linderson, Dr. Seyoum Eshetu Birkie, Prof. Monica Bellgran
- 13:00 **2C.19 / Behavioural operations**
ECO Sh2
 Chaired by: Prof. Jorge A. Vivares
- 13:00 **Exploring the relationship between emotional intelligence, strategies and linkages, and operational effectiveness.**
 » Dr. Ricardo Santa, Ms. Tatiana Achuri, Ms. Andrea Gomez, Mr. Marcelo Franco, Mr. Thomas Tegethoff, Dr. Diego Morante
- 13:30 **Smart technologies for smart minds: assessing the emergence of proactive behaviors in Smart Manufacturing settings**
 » Prof. Raffaella Cagliano, Dr. Filomena Canterino, Mr. Alessandro d'Allio
- 14:00 **Building resilience: Matching the collaboration structure of teams with disruption characteristics**
 » Mrs. Nevena Ivanovic, Dr. Thom de Vries, Prof. Gerben van der Vegt, Prof. Dirk Pieter Van Donk
- 13:00 **2C.6 / Teaching**
 304
 Chaired by: Eamonn Ambrose

- 13:00 **Classroom Simulations for Customization: Teaching Production Control in Non-repetitive Contexts**
 » Prof. Matthias Thurer, Dr. Rosie Cole, Prof. Mark Stevenson, Prof. MARK HANNA, Mr. Charles Protzman
- 13:30 **Using Virtual Reality to teach warehousing operations: the Leclerc Drive Case**
 » Prof. Aurélien Rouquet
- 14:00 **A feasibility study into how a synthetic digital environment can help people with less visible impairments use rail more easily**
 » Dr. Richard Orme, Mr. Maadh Al Kalbani, Prof. Ben Clegg, Dr. Panagiotis Petridis, Prof. Klaus Kessler, Dr. Sarah Carrington, Mr. Andy Poole, Mr. Andy Yeoman
- 14:30 **Coffee break**
Various locations: Aula / 2nd floor / Economicum
- 15:00 **Meet the Editors**
Festsalen / Assembly Hall
 Chaired by: Prof. Constantin Blome
- 15:00 **2D.2 / Sustainable SCM**
Auditorium Maximum
 Chaired by: Dr. Alexandros Nikitas
- 15:00 **Treasure from waste - How Circular Economy start-ups manage their supply chains**
 » Ms. Anna Aminoff, Ms. Maria Holgado
- 15:30 **The Diffusion of Circular Economy Practices in Agri-Food Supply Chains: A Transaction Cost Economics Perspective**
 » Mr. Alvaro Dossa, Dr. Luciano Batista, Dr. Andrew Gough
- 16:00 **Multi-tier sustainable supply chain management - A study on the electronics industry**
 » Mr. Axel Zehendner, Dr. Philipp Sauer, Prof. Stefan Seuring



Continued from **Tuesday, 18 June**

15:00 **2D.3 / Global sourcing**
210
Chaired by: Dr. Aki Jääskeläinen

15:00 **Scalable and flexible production ramp-up in global production networks – a strategic network approach**
» [Mr. Bastian Verhaelen](#), Dr. Benjamin Haefner, Prof. Gisela Lanza

15:30 **Exploring the implications of M&A for global production networks**
» [Mr. Oliver Flaeschner](#), Dr. Maricela Connie Arellano Caro, Prof. Torbjørn Netland, Prof. Kasra Ferdows

16:00 **Manufacturing execution systems in international manufacturing networks: from plant- to network-level**
» [Mr. Christian Elbe](#), Mr. Christoph Benninghaus, Prof. Thomas Friedli

15:00 **2D.5 / Performance**
303
Chaired by: John Bell

15:00 **Performance Measurement for Construction Projects**
» [Ms. Kejun Meng](#), Dr. Peter Fenn

15:30 **Performance management systems and practices in an industrialised housebuilding on-site context: identifying improvement potential through a qualitative study**
» [Mr. Wolfgang Grenzfurtner](#), Mr. Richard Mayrhofer, Prof. Martin Rudberg, Prof. Manfred Gronalt

16:00 **The relationship between innovation and productivity in services - An analysis perspective using data envelopment analysis (DEA) and structural equation modeling (SEM)**
» Dr. JAIME OLIVEIRA, [Dr. Luiz Di Serio](#)

15:00 **2D.7 / Health**
305
Chaired by: Prof. Gad Vitner

15:00 **Process theory applied at a surgery unit**
» [Dr. Peter Almström](#), Dr. Carl Wänström

15:30 **The pros and cons of cancer care pathways from the health care professionals' perspective**
» [Prof. Bonnie Poksinska](#), Dr. Malin Wiger, [Ms. Magdalena Smeds](#)

16:00 **Time personalities and the waiting time experience: the case of transportation of hemodialysis patients.**
» [Prof. Paul Gemmel](#), [Prof. Bert Meijboom](#), Prof. Melissa De Regge, Ms. Ileen ackaert, Ms. Charlotte Verdonck

15:00 **2D.8 / Humanitarian**
306
Chaired by: Prof. Paul Larson

15:00 **Motivation and job satisfaction of humanitarian logisticians**
» [Mrs. Jana Abikova](#)

15:30 **Swift trust – swifter distrust: Exploring coopetition in humanitarian supply chains**
» [Dr. Sarah Schiffling](#), Dr. Yiyi Fan, Dr. Matthew Tickle, Prof. Claire Hannibal

16:00 **Value co-creation in professional services: an exploratory investigation in the humanitarian context**
» [Mr. Francesco Pillitteri](#), [Dr. Erica Mazzola](#), Mr. Fabio Laurannino, Prof. Manfredi Bruccoleri

15:00 **2D.9 / Strategy**
307
Chaired by: Jan Frick



Continued from **Tuesday, 18 June**

15:00 **Ship Breaking Industry in Bangladesh: Operations Management Perspective**

» [Prof. MD HASIBUR RASHID](#), [Mr. Asif Imtiaz](#), [Prof. Md Akram Hossain](#)

15:30 **A bio-inspired solution for operations strategy**

» [Prof. Jorge A. Vivares](#), [Prof. Paula A. Barco](#), [Prof. Rafael Henao](#)

16:00 **Operational capabilities and business performance: the role of absorptive capacity and management practice**

» [Prof. Ronaldo Gomes Dultra-de-Lima](#), [Prof. Yen-Tsang Chen](#), [Prof. José Carlos Tiomatsu Oyadomari](#), [Prof. Octavio Ribeiro de Mendonça Neto](#)

15:00 **2D.10 / SCM**

308

Chaired by: [Dr. Karim Thome](#)

15:00 **The role of international NGOs in socially sustainable supply chain management: a conceptual framework**

» [Prof. Jeff Jia](#), [Mr. Sujie Peng](#)

15:30 **Do the good die young?: Worker safety and organizational survival**

» [Dr. Mary Parkinson](#), [Prof. Mark Pagell](#), [Dr. Frank Wiengarten](#), [Prof. Brian Fynes](#)

16:00 **Crowd-delivery: what types of supply chain entry strategies?**

» [Prof. Aurélien Rouquet](#), [Dr. christine roussat](#)

15:00 **2D.4 / SCM**

309

Chaired by: [Dr. Ehsan Shekarian](#)

15:00 **Operational Risk Prioritization in Transport of Fruits and Vegetables**

» [Mrs. Diana Vargas](#), [Mrs. Alexandra Agredo](#), [Dr. Juan Osorio](#)

15:30 **Modelling the causes of food loss and waste in fresh food supply chains: An integrated ISM-MICMAC analysis**

» [Ms. Vanessa Magalhães](#), [Prof. Luís Ferreira](#), [Prof. Cristóvão Silva](#)

16:00 **Diagnosing the vulnerability of food supply chains: An unstructured data analytics approach**

» [Prof. Pei-lu Wu](#), [Mr. Yi-Chun Jai](#), [Mr. Po-Chu Huang](#)

15:00 **2D.11 / Innovation**

411

Chaired by: [Dr. Vinicius Rodrigues](#)

15:00 **Drones in the factory: Developing field-tested and grounded technological rules**

» [Mr. Omid Maghazei](#), [Prof. Torbjørn Netland](#), [Mr. Philip Roh](#), [Prof. Mike Lewis](#)

15:30 **The role of unmanned aerial vehicles in mapping and search and rescue in immediate response to natural disasters**

» [Ms. Amna Furgan](#), [Dr. Wojciech Piotrowicz](#)

16:00 **Integrating small and startup suppliers in the supply base: The role of innovation intermediation**

» [Dr. Kostas Selviaridis](#), [Prof. Martin Spring](#)

15:00 **2D.13 / Innovation**

409

Chaired by: [Dr. Konstantina Spanaki](#)

15:00 **Innovation in the Fashion Industry: a model of development of styles and trends**

» [Prof. João Amato-Neto](#), [Prof. Adriana Carretto](#), [Dr. Tiago Miranda FRagoso](#)

15:30 **An analysis of improvement potentials and impacts of digitalization on manufacturing performance**

» [Mr. Andreas Felsberger](#), [Mr. Bernhard Oberegger](#), [Dr. Gernot Lechner](#), [Dr. Christian Wankmüller](#), [Prof. Gerald Reiner](#)



Continued from **Tuesday, 18 June**

16:00 **Decision making on risky innovative production investments**
» [Mrs. Pooja Chaoji](#), Prof. Miia Martinsuo

15:00 **2D.12 / Resilience**
408
Chaired by: Dr. Luai Jraisat

15:00 **Corporate Policy Antecedents of Supply Chain Disruptions – The case of Share Repurchases**
» [Mr. Mario Vaupel](#)

15:30 **Achieving Supply Chain Resilience through Organizational Capabilities**
» [Prof. Ila Manuj](#), [Mr. Michael Herburger](#), Mr. Saban Adana, Prof. Markus Gerschberger

16:00 **Organizational and individual antecedents of transactive memory systems for operational glitch mitigation**
» [Dr. Diogo Cotta](#), Dr. Fabrizio Salvador

15:00 **2D.15 / Service ops**
Lärarrummet / Teacher's Lounge
Chaired by: Dr. Antonios Karatzas

15:00 **Management for High-Contact Professional Service Firms: A Multiple-case Evidence from Indian Law firms**
» [Dr. anupama prashar](#), Prof. Jiju Antony

15:30 **Using customer journey mapping to improve industrial sales and customer experience**
» Ms. Marika østerlund, [Dr. Shaun West](#), Mr. Oliver Stoll, Prof. Christian Kowalkowski

16:00 **Improving professional service operations using action research: The case of legal services**
» [Mr. Krishna Chaitanya Balthu](#), Prof. Ben Clegg, Mr. Glyn Morris

15:00 **2D.16 / Public**
Auditorium Futurum
Chaired by: Elvira Kaneberg

15:00 **Identifying Knowledge Management Toolkits in Greek Public Organizations**
» [Ms. Stella Xanthopoulou](#), [Ms. Eftychia Kessopoulou](#), Prof. George Tsiotras

15:30 **Adding societal value through multi-agency working – challenges in practice**
» [Mr. Simon Williams](#), Dr. Nicky Shaw, Prof. David Allen, Dr. Emma Forsgren, Ms. Fiona McLaughlin

16:00 **Demand and capacity management practices in austerity: A study across UK police forces**
» [Dr. Paul Walley](#), Mr. Matthew Adams

15:00 **2D.17 / Lean**
ECO Ls
Chaired by: Ann Vereecke

15:00 **Exploring the effect of digitalizing shop floor management**
» [Mr. Rafael Lorenz](#), Dr. Daryl Powell, Prof. Torbjørn Netland

15:30 **Digitalized collaboration within a Supply Chain: new booster for a hidden Lean potential.**
» [Ms. JAMILA Alieva](#), [Dr. Robin Von Haartman](#)

16:00 **Configurations for managing the interplay between process improvement and product innovation**
» [Ms. Rima Al Hasan](#), Prof. Pietro Micheli

15:00 **2D.18 / Empirical ops**
ECO Sh1
Chaired by: Prof. Jill MacBryde



Continued from **Tuesday, 18 June**

15:00 **How To Write and Publish a High-Quality [Systematic] Literature Review in the Domain of Operations and Supply Chain Management?**

» [Dr. Rob Dekkers](#), Prof. Harm-Jan Steenhuis

15:30 **The patterns and productive efficiency of global firms' working capital management**

» [Mr. Keontaek Oh](#), Prof. DaeSoo Kim

16:00 **Registrars or Firms? Exploring the ethical issues in third party certification schemes**

» [Prof. Daniel Prajogo](#), Prof. Pavel Castka, Prof. Cory Searcy

15:00 **2D.19 / Change management**

ECO Sh2

Chaired by: Dr. Felipe Martinez

15:00 **Digital Strategy and Digital Transformation: a Systematic Literature Review**

» [Dr. Luca Vendraminelli](#), Prof. Anna Nosella, Prof. Andrea VINELLI

15:30 **Managing digital innovation in manufacturing companies**

» [Prof. Patricia Deflorin](#), Dr. Maike Scherrer

16:00 **Managing change in operations: The case of the wire stripping machine in Agbogbloshie, Ghana**

» [Ms. Alice Frantz Schneider](#)

15:00 **2D.6 / Teaching**

304

Chaired by: Dr. Diego Vega

15:00 **Bridging teaching, learning and industry practice – A co-learning approach**

» [Dr. Max Finne](#), [Dr. Katariina Kemppainen](#), [Ms. Laura Sivula](#)

15:30

Towards the next industrial revolution: a board game for teaching I4.0 principles

» Mr. Esdras Paravizo, [Dr. Daniel Braatz](#), Dr. Mateus Gerolamo, Mr. Omar Cheidde, Dr. Kleber Esposto, Dr. Henrique Rozenfeld

16:00

Enabling Problem-Based Education in Collaboration with Manufacturing Companies

» [Mr. Staffan Andersson](#), [Mr. Erik Flores-Garcia](#), Prof. Jessica Bruch

15:00

2D.20 / Lean

ECO Sh3-4

Chaired by: Dr. Mecit Can Emre Simsekler

15:00

Lean Supply Chain: a bibliometric analysis

» [Ms. Noelia Garcia-Buendia](#), Dr. Jose Moyano-Fuentes, Dr. Juan Manuel Maqueira-Marin

15:30

Reduction at source of product packaging: A longitudinal analysis of the impact of market-based instruments

» Mrs. Karima Afif, [Prof. Claudia Rebolledo](#), Prof. Jacques Roy

16:00

Lean management and efficiency: A study at the internal and supply chain levels

» [Dr. Jose Moyano-Fuentes](#), Dr. Juan Manuel Maqueira-Marin, Dr. Pedro José Martínez-Jurado, Dr. Macarena Sacristán-Díaz

16:45

Annual General Meeting

Festsalen / Assembly Hall

Chaired by: Prof. Giovanni Perrone

18:30

Conference dinner

Finlandia Hall



Wednesday, 19 June

- 08:30 **Writing your contribution to make an impact: A hands on workshop with the Editors of JSCM, IJOPM, and JPSM**
Lärarrummet / Teacher's Lounge
Chaired by: Prof. Mark Pagell and Prof. Constantin Blome and Dr. Cristina Gimenez and Barbara Flynn
- 08:30 **3A.1 / Sustainable SCM**
Festsalen / Assembly Hall
Chaired by: Dr. Mauro FRACAROLLI NUNES
- 08:30 **UNDERSTANDING THE DISSEMINATION PROCESS OF SUSTAINABILITY IN SUPPLY CHAIN: An analysis on the contribution of a Roundtable**
» Ms. Ana P. Ferreira Alves, Dr. MARCIA BARCELLOS
- 09:00 **Incentive alignment, collaborative carbon reduction in supply chains and performance**
» Ms. Ruiqing Sun, Ms. Xueying Zhang, Prof. Xiaohong Liu
- 09:30 **Understanding trade-offs among sustainability pillars through triangulation**
» Mrs. Albachiara Boffelli, Prof. Matteo Kalchschmidt, Ms. Laura Balzari
- 08:30 **3A.2 / Sustainable SCM**
Auditorium Maximum
Chaired by: Dr. Philipp Sauer
- 08:30 **Sustainable supply chains in Latin America: cocoa production in Ecuador**
» Dr. Veronica Leon, Ms. Mariuxy Jaramillo
- 09:00 **Traceability for sustainability in the coffee industry**
» Dr. Veronica Leon, Prof. Federico Caniato, Dr. Federica Ciccullo, Ms. Giulia Bartezzaghi

- 09:30 **Designing inclusive supply chains for sustainability: empirical insights from the bottom of the global economic pyramid**
» Ms. Stephanie Knizkov, Mr. Oliver Antons, Prof. Julia Bendul
- 08:30 **3A.3 / Global sourcing**
210
Chaired by: Prof. Jussi Heikkilä
- 08:30 **Critical interfaces for managing International Manufacturing Networks - A literature review**
» Ms. Viktorija Badasjane, Prof. Jessica Bruch, Dr. Peter E. Johansson, Prof. Koteswar Chirumalla
- 09:00 **Manufacturing subnetworks in multinational companies: definition, categorization and management process**
» Dr. Paolo Carminati, Prof. Matteo Kalchschmidt, Prof. Ruggero Golini
- 09:30 **Tracing the route in the strategic sourcing journey: development and implementation of a hybrid framework**
» Dr. Marco Formentini, Mr. Marco Boem, Prof. Pietro Romano, Prof. Lisa Ellram
- 08:30 **3A.5 / Logistics performance**
303
Chaired by: Prof. Paul Coughlan
- 08:30 **Factors enhancing productivity in industrial environments**
» Mr. Michael Güldenpfennig, Prof. Kim Sundtoft Hald
- 09:00 **The evolution of offshoring: a secondary data analysis in Europe**
» Mr. Matteo Podrecca, Dr. Guido Orzes, Prof. Marco Sartor, Prof. Guido Nassimbeni
- 08:30 **3A.7 / Health**
305
Chaired by: Dr. Mervi Vähätalo



Continued from **Wednesday, 19 June**

08:30 **Management of complexity in the care system**
» [Prof. James Aitken](#), Prof. Sharon Williams, Dr. Annie Esain

09:00 **INTERFACES IN COMPLEX MODULAR CARE SETTINGS**
» [Mr. Vincent Peters](#), Prof. Bert Meijboom, Dr. Levinus Bok, Dr. Jan Erik Bunt, Dr. Peter De Winter, Dr. Marianne Van Steenbergen, Prof. Esther De Vries

09:30 **Visualising complexity: using visual tools to facilitate co-production of complex system design in healthcare settings**
» [Dr. Nicola Bateman](#), Dr. Victoria Cluley, Prof. Zoe Radnor

08:30 **3A.8 / Humanitarian**
306
Chaired by: Dr. Christian Fikar

08:30 **Value co-creation of continuous aid process in the humanitarian service triads**
» [Ms. Burçin Özdamar](#), Dr. Tunca Tabaklar, Dr. Aysu Göçer

09:00 **Integrating systematic literature reviews to develop a framework for stakeholder collaboration in disaster response**
» Prof. Tharcisio Fontainha, [Prof. Adriana Leiras](#), Prof. Luiz Felipe Scavarda

09:30 **Pharmaceutical Supply Chain Resilience: A Dynamic Capabilities Approach**
» [Mr. Michael Herburger](#), Ms. Julia Heumayr, Prof. Ila Manuj, Prof. Markus Gerschberger

08:30 **3A.9 / Strategy and sustainability**
307
Chaired by: Prof. Yen-Tsang Chen

08:30 **Antecedents of a Firm's Supply Chain Agility: The Roles of a Transactive Memory System and Supply Network Flexibility**
» Ms. Marisel Fernandez Giordano, [Prof. Leopoldo Gutierrez](#), Prof. Mark Stevenson, Prof. Francisco Javier Llorens-Montes

09:00 **Understanding the impact of leagile manufacturing on environmental sustainability**
» [Mr. Kellys Sikabbwele](#), Dr. Niraj Kumar, Dr. Paul Drake, Dr. Jorge Hernandez Hormazabal

09:30 **Prompting the diffusion of supplier codes of conduct: The role of content**
» [Mr. Johannes Heller](#)

08:30 **3A.10 / SCM**
308
Chaired by: Prof. Uta Jüttner

08:30 **Finding common ground: a systematic literature review and categorization of the causes of the bullwhip effect**
» [Mr. Manuel Brauch](#), Prof. Andreas Größler

09:00 **The contribution of artificial intelligence to supply chain management - a systematic literature review**
» [Mr. Reza Toorajipour](#), Dr. Vahid Sohrabpour, Dr. Maria Fischl, [Dr. Ali Nazarpour](#)

09:30 **Lean and Agile supply chain strategies: A systematic literature review**
» [Mr. Ibrahim Raji](#), Prof. TOMMASO ROSSI, Prof. Fernanda Strozzi

08:30 **3A.4 / SCM**
309
Chaired by: Dr. Juan Osorio

08:30 **Autonomous Guided Vehicles in Warehouse Operations: A Systematic Literature Review**
» [Prof. Ilias Vlachos](#), Mr. Miltiadis Ntotis



Continued from **Wednesday, 19 June**

09:00 **Economic evaluation in decision models: a critical review and methodological propositions**

» Dr. Najat BARA, Prof. Frederic Gautier, Prof. Vincent Giard, Prof. Frederic Fontane

09:30 **AI techniques and Intelligent Decision Support systems- a structured literature review**

» Mrs. Anastasia Zapan, Dr. Sahar Validi, Prof. Samir Dani

08:30 **3A.11 / Innovation**

411

Chaired by: Dr. Teng Teng

08:30 **If Blockchain is the Answer what is the Question?**

» Dr. Soumyadeb Chowdhury, Dr. Ahmad Beltagui, Dr. Oscar Rodríguez-Espíndola, Dr. Lewis Mackenzie

09:00 **A content based literature review on the application of blockchain in food supply chain management**

» Ms. CHEN ZHANG, Dr. Yu Gong, Prof. Steve Brown, Dr. Zhi Li

09:30 **Applicability of Agile and Scrum to Product-Service Systems**

» Mrs. Tabea Ramirez Hernandez, Dr. Melanie Kreye, Prof. Steven Eppinger

08:30 **3A.13 / Technology management**

409

Chaired by: Dr. Weimu You

08:30 **Determinants of risk factors and benefits associated with Industry 4.0 technologies: Insights from German cases**

» Mr. Manuel Zimmermann, Mr. Oliver Antons, Prof. Julia Bendul

09:00 **An Empirical Analysis on Factors Influencing Smart Product Development from Industry 4.0 in Indian Context**

» Dr. Rana Basu, Dr. Prabha Bhola

09:30 **Industry 4.0 Maturity Models: A bibliometric study of scientific articles in 2001-2018**

» Mr. Isaac Ambrosio, Mr. Tobias Adam, Prof. Sanderson Cesar Macedo Barbalho, Prof. Ina Heine, Prof. Robert Schmitt

08:30 **3A.12 / Risk**

408

Chaired by: Dr. Sam Roscoe

08:30 **Public Procurement of Railway Infrastructure Maintenance: A Linear Regression Analysis**

» Mr. Jens Aldenlöv

09:00 **Graphical methods for railway track condition assessment and prognostics**

» Prof. Bjarne Bergquist, Prof. Peter Söderholm

09:30 **CBM Maturity Model (CBM3) for asset owners in the process industry**

» Mr. Roland van de Kerkhof, Prof. Henk Akkermans, Prof. Niels Noorderhaven

08:30 **3A.16 / Relationships**

Auditorium Futurum

Chaired by: Dr. Osmo Kauppila

08:30 **An Alternative Explanation of Inter-Organizational Management Control: The Psychological Contract**

» Dr. Alan McKittrick, Prof. Paul Humphreys, Dr. Frank Wiengarten

09:00 **Improving manufacturing performance by developing innovative capabilities: the importance of supply chain relationships**

» Prof. Dotun Adebajo, Dr. Pei-Lee Teh, Prof. Pervaiz Ahmed

09:30 **Value dimensions and value capture in B2B relationships: A general framework with moderation effects**

» Mr. Claudio Minerbo, Mr. Luiz Artur Ledur Brito



Continued from **Wednesday, 19 June**

08:30 **3A.17 / Lean**
ECO Ls
 Chaired by: Dr. Daryl Powell

08:30 **Lean Journey of Healthcare Institutions: A Literature Review**
 » Dr. Gopalakrishnan Narayanamurthy, Mr. Tuhin Sengupta, Mr. Shrikant Shinde, Dr. Anand Gurumurthy

09:00 **The evolution of Lean: A bibliometric network analysis**
 » Mr. Sven Januszek, Prof. Torbjørn Netland

09:30 **Data Sharing in Agriculture 4.0: Applications of AI for Access Control Decisions**
 » Dr. Konstantina Spanaki, Dr. Erisa Karafili, Dr. Stella Despoudi

08:30 **3A.18 / TQM**
ECO Sh1
 Chaired by: Prof. Ida Gremyr

08:30 **How Many Cases Do You Need for Studies into Operations Management? Guidance Based on Saturation**
 » Dr. Rob Dekkers, Prof. Chris Hicks

09:00 **Quality management in cross-cultural settings: challenges and possibilities for quality managers**
 » Ms. Promporn Wangwacharakul

09:30 **Revisiting the linkages between safety and quality in manufacturing firms: a thematic literature review and research agenda**
 » Mr. Tri Tran, Dr. Max Finne

08:30 **3A.19 / Change management**
ECO Sh2
 Chaired by: Dr. Luca Vendraminelli

08:30 **Role of organizational motivation and coordination in continuous improvement implementations: An empirical research of improvement project success**
 » Dr. Bart Lameijer, Prof. Jiju Antony, Prof. Ayon Chakraborty, Prof. Ronald Does

09:00 **Curriculum internationalization in higher education as a resource-based change process**
 » Mrs. Franka van den Hende, Prof. Jan Riezebos

09:30 **PRIVACY Management Responsibility On a Scrutinized Environment (PRIMROSE) - A management method to address privacy challenges**
 » Mr. Nuno Alexandre Costa, Prof. João M. Vilas-Boas da Silva, Prof. Isabel Duarte De Almeida, Prof. Monika Maria Moehring

08:30 **3A.6 / Teaching**
304
 Chaired by: Prof. Matthias Thurer

08:30 **Enhancing Operations Management Learning Environment Through an Educational Big Data Analytic**
 » Dr. Tarek Kandil

09:00 **Impact of Business Students Subconscious in Ethical Decision-Making**
 » Prof. Isabel Duarte de Almeida, Prof. João M. Vilas-Boas da Silva, Prof. Monika Maria Moehring

09:30 **A3- vs. 8D-report - A case study for the investigation of the effectiveness of problem solving methods within assembly**
 » Mrs. Jasmin Ohlig, Mr. Patrick Pötters, Prof. Bert Leyendecker

10:00 **Coffee break**
Various locations: Aula / 2nd floor / Economicum

10:00 **Meet a EurOMA board member over coffee**
Coffee / Economicum aula



Continued from **Wednesday, 19 June**

10:30 **3B.1 / Sustainable SCM**
Festsalen / Assembly Hall
Chaired by: Dr. Chengyong Xiao

10:30 **Removing the parasite without damaging the host: A framework for mitigating illegal supply chain infiltration**
» Ms. Sina Duensing, Dr. Martin C. Schleper, Prof. Christian Busse, Prof. Michele Acciaro

11:00 **Do past safety violation experiences reduce future violation behaviors?**
» Dr. Di FAN, Prof. Andy YEUNG, Prof. Daphne Yiu, Dr. Chris Lo

11:30 **Grocery retail and food security in urban neighbourhoods: a case study of South Africa**
» Ms. Virva Tuomala, Prof. David Grant

10:30 **3B.2 / Sustainable SCM**
Auditorium Maximum
Chaired by: Dr. Bjørn Jæger

10:30 **Diffusion of green innovation in complex supply networks**
» Dr. Seongtae Kim, Dr. Christoph G. Schmidt, Prof. Kai Förstl, Prof. Stephan Wagner

11:00 **Blockchain-sustainability affair in the Fashion Industry**
» Dr. Antonella Moretto, Dr. Laura Macchion, Dr. Luca Vendraminelli

11:30 **The impact of Organizational Health Management on organizational performance - a meta-analysis and meta-regression**
» Mr. Timo Maurer

10:30 **3B.3 / Global sourcing**
210
Chaired by: Prof. Balan Sundarakani

10:30 **Critical cost factors to consider in a manufacturing reshoring decision**
» Mr. Movin Sequeira, Prof. Per Hilletoft

11:00 **Reshoring and firm performance: A longitudinal analysis**
» Dr. Guido Orzes, Mrs. Beatrice Bais, Prof. Marco Sartor, Prof. Guido Nassimbeni

11:30 **What do we want to know about reshoring? A conceptual framework for case study research**
» Mrs. Albachiara Boffelli, Ms. Malin Johansson

10:30 **3B.5 / Performance**
303
Chaired by: Ajay Das

10:30 **A qualitative investigation into subsidiary level of Multinational Corporations performance measurement and management - learnings from South East Asia**
» Ms. Daphne Chan, Dr. Stefan Quifors, Mr. Alan Lockyer

11:00 **An integrated framework of company performance trend analysis for motor vehicle manufacturers**
» Ms. Qingin Zeng, Dr. Wouter Beelaerts van Blokland, Prof. Sicco Santema, Prof. Gabriël Lodewijks

11:30 **When deviating from standard process leads to higher performance - How companies can improve complexity management by understanding deviations of process standards**
» Ms. Melanie Zahner, Prof. Julia Bendul

10:30 **3B.7 / Health**
305
Chaired by: Dr. Nicola Bateman



Continued from **Wednesday, 19 June**

10:30 **Process improvement in healthcare – an interrupted time series analysis**

» [Dr. Adrian Small](#), Prof. Tom McGovern, [Prof. Chris Hicks](#)

11:00 **From experiential patient feedback to achieving highly reliable healthcare processes**

» Mrs. Manisha Kumar, Prof. Nick Rich, [Prof. Maneesh Kumar](#)

11:30 **Improving productivity of hospital operating rooms (ORs): the case of a public hospital**

» [Prof. Gad Vitner](#)

10:30 **3B.8 / Health and humanitarian**

306

Chaired by: Dr. Diego Vega

10:30 **Humanitarian Supply Chain Configurations and Strategies for Managing Unsolicited Donations**

» [Dr. Yasmine Sabri](#), Ms. Mariachiara Piraina, Prof. Paolo Trucco

11:00 **A Deadly Flu Season in the US: a Strong Virus or a Supply Chain Problem?**

» [Dr. Jane Siegler](#), Mr. Antonio Rodrigues, Dr. Ricardo Martins

11:30 **Teething or terminally ill? How communities of practice in healthcare get started and survive (or not).**

» [Ms. Adamina Ivcovici](#), Prof. Ian McLoughlin, Dr. Alka Nand

10:30 **3B.9 / Sustainability**

307

Chaired by: Anne Quarshie

10:30 **The role of water resource accounting in supply chain: a conceptual framework**

» [Ms. Ursula Davis](#), Dr. Alok Choudhary, Dr. Grammatoula Papaioannou

11:00 **Sustainable water management strategies in corporate supply chain management**

» [Dr. Jonathan Morris](#), Prof. Edeltraud Guenther

11:30 **Towards sustainable and resilient production systems: a resource orchestration perspective**

» [Dr. Seyoum Eshetu Birkie](#)

10:30 **3B.10 / SCM**

308

Chaired by: Dr. Rocio Ruiz-Benitez

10:30 **Stakeholders' involvement in additive manufacturing innovations**

» [Mr. Toni Luomaranta](#), Prof. Miia Martinsuo

11:00 **How do firms develop supply chain capabilities for innovation? A longitudinal case study**

» [Dr. Anlan Chen](#), Prof. Yongyi Shou, Dr. Yufeng Zhang

11:30 **An Overview of Supply Chain Integration and Performance**

» [Mr. Eduardo Israel](#), Mr. Tobias Kreuter, Prof. Luiz Felipe Scavarda, Prof. Bernd Hellingrath

10:30 **3B.4 / SCM**

309

Chaired by: Prof. min zhang

10:30 **Forgetting Stakeholders – Sentiment Analysis of Tweets on Rana Plaza Incident**

» [Dr. Akshit Singh](#), Dr. Gopalakrishnan Narayanamurthy, Mr. Vedant Jha

11:00 **The information exchange pyramid in construction supply chains**

» [Dr. Micael Thunberg](#), Dr. Anna Fredriksson, Dr. Linea Kjeldsotter Ivert

11:30 **Making sense of cost-driven outsourcing**

» [Prof. Carsten Scheibye](#), [Prof. Kim Sundtoft Hald](#)



Continued from **Wednesday, 19 June**

10:30 3B.11 / Innovation

411

Chaired by: Nina Edh Mirzaei

10:30 The influence of intrapreneurship on the introduction of process innovations for administrative processes in context of digitization projects

» Mr. Sebastian Kasselmann

11:00 Digital process innovation and financial performance: An event study

» Dr. Yefei YANG, Dr. Rachel YEE, Prof. Andy YEUNG

11:30 Collaborative innovation in the public sector to manage GNSS CORS technology in Thailand

» Ms. Saowanee Srichai, Dr. Marisa Smith, Dr. Robert Van Der Meer, Dr. Peter Flett

10:30 3B.13 / Technology management

409

Chaired by: Dr. Maricela Connie Arellano Caro

10:30 Developing a Modular Service Architecture for Energy Flexibility Aggregators

» Mr. Robbert-Jan van der Burg, Prof. Hans Wortmann, Prof. George Huitema, Prof. Kees Ahaus

11:00 Digital Machines, Space, Time: a Sociomateriality Exploration in Motorsport Manufacturing

» Dr. Paolo Aversa, Dr. Daniela Iubatti, Prof. Gianni Lorenzoni, Dr. Marco Formentini

11:30 Digital transformation in apparel SMEs: Brazilian multiple case study.

» Prof. João Amato-Neto, Mrs. KARINE LIOTINO

10:30 3B.12 / Risk

408

Chaired by: Prof. Stefan Gold

10:30 Supply disruptions' influence on internal operations and resilience: Balancing buffering and bridging

» Mr. Mitchell van den Adel, Dr. Thom de Vries, Prof. Dirk Pieter Van Donk

11:00 Understanding the role of relational capital and buyer power in supply chain disruption recovery - Buyer-supplier dyadic perspectives

» Mr. Chang-Hun Lee, Dr. Byung-Gak Son, Dr. Sinéad Roden

11:30 Social Supply Chain Risk Management: A Case Study in a Brazilian Company

» Ms. Luiza Cunha, Prof. Adriana Leiras, Prof. Paula Ceryno

10:30 3B.15 / Service ops

Lärarrummet / Teacher's Lounge

Chaired by: Dr. anupama prashar

10:30 The differential effect of service transition on the job satisfaction of salespeople and front-line service employees

» Dr. Antonios Karatzas, Dr. Nikolaos Korfiatis, Mr. Panagiotis Stamolampros, Dr. Jawwad Raja

11:00 A staged performance model for service innovation

» Dr. Qian Yang, Prof. Xiande Zhao, Dr. Qiang Wang, Dr. Ruoqi Geng

11:30 The impact of servitization on firm performance: moderating role of digital solutions

» Mr. Slavko Rakic, Prof. Bojan Lalic, Prof. Mantas Vilkas, Mr. Nenad Medic, Prof. Ugljesa Marjanovic

10:30 3B.16 / Relationships

Auditorium Futurum

Chaired by: Dr. Alan McKittrick



Continued from **Wednesday, 19 June**

- 10:30 **Profit-sharing scheme to create a sustainable relationship**
» [Ms. Minyoung Yea](#), Prof. Daeki KIM, Prof. Taesu Cheong
- 11:00 **Why suppliers seem reluctant to adopt supply chain finance: insights from UK SMEs**
» [Ms. Nichapa Phraknoi](#), Prof. Martin Spring, Dr. Li Xiao
- 11:30 **Buyer-Supplier Conflict Resolution: Timing, Tactics, Resources, and Relationship Quality**
» [Ms. Meriem bouazzaoui](#), Prof. Michael Lewis, Prof. Brian Squire
- 10:30 **3B.17 / Lean**
ECO Ls
Chaired by: Dr. Niladri Palit
- 10:30 **Kaizen event effectiveness and problem-solving style awareness: A video-based field examination**
» [Mrs. José Franken](#), Dr. Desirée van Dun, Prof. Celeste Wilderom
- 11:00 **Value Stream Management: From Dysfunctional Organization to Cross-Functional, Collaborative Learning and Improvement**
» [Dr. Daryl Powell](#), Ms. Cristina Fernandez Bartolome
- 11:30 **Power plant preventive maintenance scheduling problem: a 0/1 mixed integer linear programming approach based on cost and reliability to establish an effective policy**
» [Dr. Salvador Perez-Canto](#)
- 10:30 **3B.18 / Empirical ops**
ECO Sh1
Chaired by: Dr. Max Finne
- 10:30 **The impact of supply networks and their collocation with firm's subsidiaries on firm performance**
» [Ms. fabienne chedid](#), Dr. Canan Kocabasoglu, Dr. Joerg Ries

- 11:00 **Impact of Regional Contingencies on the Implementation of Lean Production: Two Romanian Case Studies**
» Mr. Mohammed Aldossary, [Dr. Rob Dekkers](#), Prof. Sorin Popescu, Prof. Nicolae Ungureanu, Prof. Gheorghe Oancea
- 11:30 **The impact of co-opetition on operational performance: the mediating roles of absorptive capacity and value chain agility.**
» [Ms. Marta Riquelme-Medina](#), Prof. Vanesa Barrales-Molina, Prof. Francisco Javier Llorens-Montes
- 10:30 **3B.19 / Change management**
ECO Sh2
Chaired by: Dr. Bart Lameijer
- 10:30 **Exploring the integration process of new practices for knowledge sharing**
» [Dr. Peter E. Johansson](#), Prof. Jessica Bruch, Ms. Viktorija Badasjane, Dr. Anna Granlund, Dr. Carin Rösiö
- 11:00 **Manufacturing network coordination in the digital age**
» [Prof. Patricia Deflorin](#), [Dr. Maïke Scherrer](#), Dr. Katrin Schillo, Prof. Andreas Ziltener
- 11:30 **Comparing the key success factors affecting change operations between state-owned enterprises and private organisations**
» [Ms. Suthiporn Truktrong](#), Prof. Nopadol Rompho
- 10:30 **3B.6 / Networks**
304
Chaired by: Prof. Carmela Di Mauro
- 10:30 **Leveraging virtual environments and 3D models in a workspace design: implications and possibilities**
» [Mr. Esdras Paravizo](#), [Dr. Daniel Braatz](#), Prof. Renato Luvizoto Rodrigues de Souza, Dr. Fabiane Lizarelli
- 11:00 **The Configuration and Evolution of Korea Automotive Supply Network: An Empirical Study Based-on K-core Network Analysis**
» [Prof. Joongsan Oh](#), Ms. Ahrom Kang



Continued from **Wednesday, 19 June**

11:30 **Industrial resilience in automotive supply networks – A case study of product recalls**
 » [Mr. Roman Schumacher](#), [Mr. Denis Niedenzu](#), [Mr. Rafael Lorenz](#), [Dr. Mukesh Kumar](#), [Prof. Torbjørn Netland](#)

12:00 **Lunch**
Various: Aula, 2nd floor, and Metropol

13:00 **Sustainable Supply Chain Management for Raw Materials 210**
 Chaired by: [John Bell](#) and [Dr. Philipp Sauer](#) and [Prof. Stefan Seuring](#) and [Anne Quarshie](#)

13:00 **3C.2 / Sustainable SCM**
Auditorium Maximum
 Chaired by: [Dr. Martin C. Schleper](#)

13:00 **LPI: An Expanded Analysis of Countries' Logistic Efficiency**
 » [Mrs. Flavia Bernardino](#), [Dr. Jane Siegler](#), [Dr. Marcelo Tavares](#)

13:30 **When do 3PLs initiate low carbon supply chain integration?**
 » [Prof. Xiaohong Liu](#), [Dr. Chen Qian](#), [Prof. Shenghui Wang](#)

14:00 **Managing supplier sustainability risk: A behavioral perspective**
 » [Prof. Sara Hajmohammad](#), [Dr. Robert Klassen](#), [Dr. Stephan Vachon](#)

13:00 **3C.5 / Performance**
 303
 Chaired by: [Ms. Anna Aminoff](#)

13:00 **A pull approach to performance measurement systems design**
 » [Dr. Anna Ericson Öberg](#), [Dr. Peter Almström](#), [Ms. Anna Landström](#)

13:30 **The role of performance management practices in gaining preferred customer status**
 » [Dr. Aki Jääskeläinen](#), [Dr. Tuomas Korhonen](#)

14:00 **Big Data Analytics in Supply Chain Performance Measurement Systems**
 » [Ms. Raquel Mello](#), [Prof. Bernd Hellingrath](#), [Prof. Roberto Antonio Martins](#)

13:00 **3C.7 / Health**
 305
 Chaired by: [Dr. Marianna Frangeskou](#)

13:00 **Alleviating service fragmentation with inter-organizational interfaces**
 » [Dr. Mervi Vähätalo](#), [Mr. Vincent Peters](#), [Prof. Bert Meijboom](#), [Ms. Alice Barendregt](#), [Dr. Levinus Bok](#), [Prof. Esther De Vries](#)

13:30 **Inter-firm relationships in supply chains in health care. Evidence from an extensive survey**
 » [Prof. Milena Vanieri](#), [Ms. Lucrezia Coletta](#), [Prof. Chiara Seghieri](#), [Dr. marta marsilio](#)

14:00 **The role of brokering in healthcare networks: what does it mean for reforms, practitioners and patients?**
 » [Prof. Sharon Williams](#), [Prof. Zoe Radnor](#), [Prof. James Aitken](#), [Dr. Annie Esain](#), [Prof. Olga Matthias](#)

13:00 **3C.8 / Health**
 306
 Chaired by: [Prof. James Aitken](#)

13:00 **Key strategies to integrated care for older people in Sweden**
 » [Dr. Malin Wiger](#), [Prof. Bonnie Poksinska](#)

13:30 **Exploring Modularity in Healthcare Service Delivery**
 » [Dr. Gyan Prakash](#)



Continued from **Wednesday, 19 June**

14:00 **Queuing model applicable in surgery OPD of a hospital to reduce the queue length of patients**

» [Prof. Deoraj Prajapati](#)

13:00 **3C.9 / Sustainability**

307

Chaired by: Prof. Peter Ball

13:00 **Digitalization and environmental sustainability: What are the opportunities?**

» [Mrs. Olena Klymenko](#), [Mrs. Lise Lillebrygfjeld Halse](#), [Dr. Bjørn Jæger](#), [Mr. Allan James Nerger](#)

13:30 **Current state of digitalization in the European Electronic Components and Systems industry: A multiple case study analysis**

» [Mr. Andreas Felsberger](#), [Dr. Christian Wankmüller](#), [Dr. Alexander Stocker](#), [Dr. Gernot Lechner](#), [Mr. Marius Lütkemeyer](#), [Mr. Alessandro Sala](#), [Prof. Gerald Reiner](#)

14:00 **Is 3D printing a myth and hype to achieve sustainability? An evidence from Chinese Manufacturing firms**

» [Ms. Jia Jia Lim](#), [Prof. Hing Kai Chan](#), [Dr. Jing Dai](#)

13:00 **3C.10 / SCM**

308

Chaired by: Dr. Byung-Gak Son

13:00 **Opportunities and limitations of blockchain based supply chain traceability**

» [Mr. Oliver Bischoff](#), [Prof. Stefan Seuring](#)

13:30 **Supply Chains and Short Food Supply Chains: Coexistence Conceptual Framework**

» [Dr. Karim Thome](#), [Mr. Eduardo Luiz Alves Ramos](#), [Mrs. Giselle Cappellesso](#), [Mrs. Sthefane Cristina de Lima Duarte](#)

14:00 **Benefits of Deploying Supply Chain Analytics in a Renewable Fuel Company**

» [Ms. Marijut Hirvonen](#), [Dr. Katariina Kemppainen](#), [Dr. Juuso Liesiö](#)

13:00 **3C.4 / SCM**

309

Chaired by: Dr. Juhani Ukko

13:00 **Uncertainty of natural materials and various aspects of the supply chain - Case study of two automobile parts manufacturing companies in Japan -**

» [Ms. Tomoko Nishimura](#), [Prof. Masayasu Nagashima](#), [Prof. Hirokimi Okamoto](#), [Prof. Takahiro Tomino](#)

13:30 **Cross-functional integration in demand management processes: impacts on customer value**

» [Mr. Virgilio Mundim Costa](#), [Dr. Marcio Pimenta](#)

14:00 **Stakeholder management in sustainable supply chains: The case of Chile**

» [Mr. Erik Siems](#), [Prof. Stefan Seuring](#)

13:00 **3C.11 / Innovation**

411

Chaired by: Shashank Rao

13:00 **Sustainable Customer Relationship Management for BIM Procurement in the Ornamental Stones Cluster under Industry 4.0**

» [Mr. Alim Al Razy](#), [Mr. Vahid Mirnoori](#), [Prof. João M. Vilas-Boas da Silva](#), [Dr. Agostinho da Silva](#), [Prof. Monika Maria Moehring](#), [Prof. Isabel Duarte De Almeida](#)

13:30 **Industry 4.0 in practice: a case-study based analysis from Central and Eastern Europe**

» [Prof. Krisztina Demeter](#), [Dr. Dávid Losonci](#), [Dr. Levente Szász](#), [Dr. Bela Racz](#)



Continued from **Wednesday, 19 June**

- 14:00 **Using Machine Learning to Improve Manufacturing: Proposing and Validating a Data-Driven Framework**
» [Mr. Julian Senoner](#), Mr. Oliver Flaeschner, Prof. Torbjørn Netland
- 13:00 **3C.13 / Innovation**
409
Chaired by: Dr. Yan Jiang
- 13:00 **Digital technologies to coordinate manufacturing networks: A Swiss pioneering perspective**
» [Mr. Dominik Remling](#), Prof. Thomas Friedli
- 13:30 **Data transfer in maintenance outsourcing relationships: The case of the Dutch public infrastructures**
» [Mr. Tom Aben](#), Dr. Wendy van der Valk, Prof. Henk Akkermans
- 14:00 **Digitalisation stages in firms: towards a framework**
» [Mr. DMITRY PLEKHANOV](#)
- 13:00 **3C.12 / Risk**
408
Chaired by: Prof. Chris Voss
- 13:00 **Supply chain resilience in relation to natural disasters - the case of category 1 and category 5 Queensland storms**
» [Mrs. Adela Drozdibob](#), Prof. Amrik Sohal, Dr. Sajad Fayezi, Prof. Christopher Nyland
- 13:30 **Environmental Risk Management in Supply Chains: a Multiple Case Study**
» [Ms. Fabiola de Oliveira](#), Prof. Adriana Leiras, Prof. Paula Ceryno
- 14:00 **Trust and formal control affecting perception of food safety risk in the supply chain: a study under the milk producers' perspective**
» [Prof. Danielle Pozzo](#), Prof. Yen-Tsang Chen

- 13:00 **3C.15 / Service ops**
Lärarrummet / Teacher's Lounge
Chaired by: Prof. Rui Sousa
- 13:00 **PREPARING FOR PSS: AN INVESTIGATION IN THE DAIMLER GROUP**
» [Mr. Renato Ferreira Junior](#), [Dr. Gabriela Scur](#), Dr. Breno Nunes
- 13:30 **The transition to the supply of Product-Service Systems (PSS) in suppliers in the primary sector**
» Dr. Rebecca Silveira, Dr. Noel Torres Júnior, [Dr. Rafael Teixeira](#)
- 14:00 **A Grounded Theory Analysis of Complex Service Networks**
» [Mrs. Chara Makri](#), Prof. Andy Neely
- 13:00 **3C.16 / Relationships**
Auditorium Futurum
Chaired by: Annachiara Longoni
- 13:00 **Supply chain collaboration in circular supply chains: The example of Swedish steel recycling**
» [Mr. Daniel Berlin](#), [Dr. Andreas Feldmann](#), Prof. Cali Nuur, Dr. Anders Tilliander
- 13:30 **The role of network in supply chain sustainability: A systematic review and research agenda**
» [Ms. Jilin Qiu](#), Dr. Leila Alinaghian, Prof. Daniel Prior
- 14:00 **Green initiatives in supply chain inter-organisation relationship governance**
» [Dr. weixi han](#), Dr. Pei-Yu Yuan
- 13:00 **3C.17 / Lean**
ECO Ls
Chaired by: Benn Lawson



Continued from **Wednesday, 19 June**

13:00 **Job demands and job resources in a lean company: The influence on employee well-being**

» Mr. Andrea Roberto Beraldin, Prof. Pamela Danese, Prof. Pietro Romano

13:30 **Gemba walks in service operations: Useful or useless?**

» Mrs. Sophie Fenner, Prof. Torbjørn Netland

14:00 **Pathways to develop a lean organisation: configurations of lean practices for different business strategies**

» Mr. Wilfred KnoI, Prof. Jannes Slomp

13:00 **3C.18 / TQM**

ECO Sh1

Chaired by: Prof. Mats Johansson

13:00 **Process Mining for Six Sigma: Plugging into big data**

» Dr. Dietmar Stemann, Mr. Ingo Kregel, Ms. Karina Buschsieweke

13:30 **The impact of implementation TQM practices on Innovation in the Palestinian service companies**

» Dr. Ahmad Herzallah, Mrs. Ne'meh Shoqeir

14:00 **Reducing cycle time using six sigma in the pharmaceutical industry**

» Dr. Dan Bumblauskas, Mr. Jeffrey Snyder, Dr. Johanna Anzengruber, Dr. James Noble

13:00 **3C.19 / Project management**

ECO Sh2

Chaired by: Prof. Norma Harrison

13:00 **We have to integrate to engage in change: exploring sustainable project management**

» Dr. Adil Hammadi, Dr. Torsten Reiners, Ms. Ruth Taylor, Dr. James Earnest, Dr. Lincoln Wood

13:30 **Shaping Systemic Innovation in Project-Based Inter-Organisational Networks: A Structuration Perspective**

» Mrs. Thayla Zomer, Prof. Andy Neely, Dr. Ajith Parlikad, Mrs. Chara Makri

13:00 **3C.6 / Plant location**

304

Chaired by: Dr. Maike Scherrer

13:00 **Supply network configuration and capabilities for high-cost, small series textile/apparel: A TISM approach**

» Mrs. Sara Harper, Dr. Rudrajeet Pal, Dr. Vijay Kumar

13:30 **Supplier's contractual embeddedness and sales performance in uncertain environments**

» Mrs. Buddhika Mannaperuma, Prof. Prakash Singh, Dr. William Ho, Dr. Sherah Kurnia

14:00 **Method for the continuous migration planning of the design of global production networks**

» Prof. Günther Schuh, Dr. Jan-Philipp Prote, Mr. Stefan Dany, Mr. Andreas Gützlaff, Mr. Sven Cremer, Mr. Tino Schlosser

14:30 **Coffee break**

Various locations: Aula / 2nd floor / Economicum

15:00 **3C.3 / Global sourcing**

210

Chaired by: Dr. Peter E. Johansson

15:00 **What is the future of IT offshoring operations?**

» Dr. Shantanu Banerjee, Prof. Usha Ramanathan, Prof. Ramakrishnan Ramanathan

15:30 **Foundations for Decision Models on Captive Offshoring from an (Theoretical) Evolutionary Perspective**

» Ms. Hannelore Ilesan, Dr. Rob Dekkers, Prof. Sorin Popescu



Continued from **Wednesday, 19 June**

15:00 3D.5 / Performance

303

Chaired by: Jan Olhager

15:00 Doing shop floor management: a Pragmatist Take on working practice at shop floor level

» [Ms. Pernille Clausen](#), Mr. John Bang Mathiasen

15:30 Unpacking the productivity narrative in manufacturing organisations

» [Prof. Jill MacBryde](#), [Prof. Ben Clegg](#), [Prof. Peter Ball](#), Prof. Palie Smart, [Dr. Helen Mullen](#)

16:00 Perspectives on building a supply risk assessment in the White Goods industry

» [Mr. Stefanos Koskinas](#), Prof. Matteo Kalchschmidt, Prof. Ruggero Golini

15:00 3D.7 / Health

305

Chaired by: Dr. Enrique Garcia-Villarreal

15:00 Mobile healthcare facilities vs. health centres – Comparing the service structure strategies in reducing CO2-emissions

» [Mr. Timo Pohjosenperä](#), Dr. Ossi Kotavaara, Prof. Jari Juga

15:30 Disclosing the relationship between Digital Technologies and Healthcare Resilience

» Mr. Iacopo Rubbio, [Prof. Manfredi Bruccoleri](#), Prof. Giovanni Perrone

16:00 Direct and Indirect Effect of Procurement Performance in the UAE Healthcare Sectors

» Mr. Ahmed Al Memari, [Prof. Balan Sundarakani](#), Prof. Bostjan Gomiscek

15:00 3D.8 / Health

306

Chaired by: Prof. Paul Gemmel

15:00 Leaders' behavioural change throughout a hospital's lean implementation

» Ms. Amanda Gundes de Almeida, Dr. Guilherme Tortorella, [Dr. Desirée van Dun](#)

15:30 Application of lean and breakthrough technologies in healthcare services: A bibliometric study (2007 to 2018)

» [Mr. José Terra](#), Prof. Fernando Berssaneti

16:00 Development of regression model for length of stay for neonatal jaundice patients

» [Prof. Deoraj Prajapati](#), Mr. GAURAV SUMAN

15:00 3D.9 / Sustainability

307

Chaired by: Peter Kelle

15:00 How third-party social sustainability certifiers lend legitimacy to multinationals in the supply chain

» [Dr. Yiyi Fan](#), [Prof. Claire Hannibal](#), Prof. Katri Kauppi

15:30 Social sustainability indicators of food supply chain

» [Ms. Siripak Siricharoen](#), [Mr. Chackrit Phaophanlop](#), Ms. Hwalim Lee, Dr. Pichawadee Kittipanya-ngam, Dr. Mukesh Kumar

16:00 On the measurement of social sustainability scales for multiple group analysis in advanced and developing economies

» [Prof. Marcio Thomé](#), Prof. Teresa K. Betts, Prof. Luiz Felipe Scavarda

15:00 3D.10 / SCM

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Chaired by: Dr. Temidayo Akenroye



Continued from **Wednesday, 19 June**

15:00 **An exploratory analysis on the relationship between supply chain strategies, business conditions and performance**

» Mr. Ricardo Zimmermann, [Prof. Luís Ferreira](#), Prof. Antonio Moreira

15:30 **Reference Modelling: A Solution for Current Sales and Operations Planning Challenges?**

» [Mr. Tobias Kreuter](#), [Mr. Christian Kalla](#), Prof. Bernd Hellingrath, Prof. Luiz Felipe Scavarda, Prof. Marcio Thomé

16:00 **Balancing Supply and Demand and its Impact on Operational Performance: Evidence from Complex Retail Operations**

» [Mr. Leszek Ankudowicz](#), Dr. Joe Sanderson

15:00 **3D.4 / SCM**

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Chaired by: Dr. Zahra Seyedghorban

15:00 **Impact of supply chain on the competitiveness of the automotive industry**

» [Dr. Luiz Di Serio](#), Mr. Alexandre de Vicente Bittar, Dr. Carlos Sakuramoto

15:30 **Exploring the moderation relationships among supply chain integration, procurement performance, and the buyer-supplier trust**

» [Mr. HONG WANG](#), [Mr. Graham Boyd](#), [Dr. Di Li](#)

15:00 **3D.11 / Innovation**

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Chaired by: Prof. Graham Heaslip

15:00 **Unbundling the W's: the interface between organisational crises, social media narratives, and image repair strategies**

» [Dr. Arrian Cornwell](#), [Dr. jie ma](#), Dr. Ying Kei Tse, Ms. Wenjuan Zeng

15:30 **Understanding Value of Social Media in Supply Chain Management**

» [Dr. Soumyadeb Chowdhury](#), [Dr. Oscar Rodríguez-Espíndola](#), Dr. Victoria Uren, Prof. Prasanta Dey, Prof. Pavel Albores

16:00 **IS capabilities, service quality and environmental dynamism**

» [Dr. Teng Teng](#), Prof. Christos Tsinopoulos

15:00 **3D.13 / Innovation**

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Chaired by: Anni-Kaisa Kähkönen

15:00 **Blockchain and the Digital Supply Chain- a critical review**

» [Prof. Samir Dani](#), Dr. Abdul Jabbar, Dr. Abhijeet Ghadge

15:30 **Demystifying supply chain visibility: A systematic literature review**

» [Mr. Ahmet Onur Agca](#), Prof. Jan Godsell, Dr. Joshua Ignatius, Mr. Mucahit Ozden

15:00 **3D.12 / Risk**

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15:00 **3D.15 / Service ops**

Lärarrummet / Teacher's Lounge

Chaired by: Prof. Árni Halldórsson

15:00 **Servitization in the renewable energy supply chain – Explorative analysis in the Finnish energy sector**

» [Dr. Saara Brax](#), Prof. Jukka Hallikas

15:30 **Servitization of maintenance. A roadmap approach in the context of asset management**

» [Mr. Juan Izquierdo](#), Prof. Adolfo Crespo, Dr. Asier Erguido, Ms. Ainhoa Zubizarreta



Continued from **Wednesday, 19 June**

16:00 **Towards a seamless supply chain: A systematic literature review of influencing factors**

» Ms. SUSANA BERMUDEZ HIDALGO, Prof. Jan Godsell

15:00 **3D.16 / Relationships**

Auditorium Futurum

Chaired by: Peter Tatham

15:00 **Buyer-supplier relationships in Industry 4.0 – A comparison across industries**

» Mr. Johannes W. Veile, Ms. Marie-Christin Schmidt, Prof. Julian M. Müller, Prof. Kai-Ingo Voigt

15:30 **Toward a middle range theory of agency in inter-organizational relationships: A systematic literature review**

» Mr. Juri Matinheikki, Prof. Katri Kauppi, Prof. Alistair Brandon-Jones, Prof. Erik Van Raaij

16:00 **A Relational Framework for Supply Chain Collaboration in Temporal Contexts**

» Dr. Yasmine Sabri, Mr. Matteo Bravi, Prof. Guido J.L. Micheli, Prof. Enrico Cagno

15:00 **3D.17 / Lean**

ECO Ls

Chaired by: Michael Leyer

15:00 **A lean approach in calculating product direct cost; utilizing cost-time profile in SAIPA automotive manufacturing group**

» Mr. Ashkan Keykavoussi, Dr. Ahmad Ebrahimi

15:30 **Measuring and visualizing delivery schedule variations in automotive supply chains**

» Prof. Patrik Jonsson, Dr. Magnus Kjellberg

15:00 **3D.18 / TQM**

ECO Sh1

Chaired by: Dr. Adrian Small

15:00 **The effectiveness of sustainable practices within the EFQM Excellence Model: a longitudinal analysis**

» Prof. Ana B. Escrig-Tena, Prof. Lilian de Menezes, Prof. Juan-Carlos Bou-Llusar

15:30 **INCREASING THE VALUE OF QUALITY MANAGEMENT SYSTEMS**

» Prof. Ida Gremyr, Mr. Ian Lenning, Prof. Mattias Elg, Mr. Jason Martin

16:00 **Exploring QMS Audit Practices in the Digital Era**

» Dr. Felipe Martinez

15:00 **3D.19 / Project management**

ECO Sh2

Chaired by: Dr. Torsten Reiners

15:00 **Tax incentive and risk sharing for public private collaboration**

» Mr. Bing Wang, Prof. Shuibo Zhang, Prof. Qingbin Cui

15:30 **The implementation of Building Information Modelling (BIM) in the construction industry: how necessary is organisation learning?**

» Ms. Razieh Tavallaei, Prof. Norma Harrison, Prof. Ali Naghi Mashayekhi

16:00 **Project Failure: A systematic literature review and future research directions**

» Dr. Bart Lameijer, Prof. Jiju Antony, Prof. Hans Borgman

15:00 **3D.6 / Plant location**

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Chaired by: Prof. Joongsan Oh

15:00 **A multi-scenario analysis to improve layout efficiency**

» Dr. Ana Martins, Dr. Teresa Cardoso-Grilo, Mr. Simão Lobato



Continued from **Wednesday, 19 June**

15:30 **From China to the West: why manufacturing locates in high-cost countries**

» Prof. Alessandro Ancarani, [Prof. Carmela Di Mauro](#), [Ms. Yuan Virtanen](#), Dr. Weimu You

16:30 **Closing plenary**

Festsalen / Assembly Hall

Chaired by: Prof. Giovanni Perrone